DNV

MANAGEMENT SYSTEM CERTIFICATE

This is to certify that the management system of

Agora, Inc.

2804 Mission College Blvd, Santa Clara, CA 95054, USA
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard :
ISO/IEC 27001:2022

This certificate is valid for the following scope:

The Information Security Management System Covers the Information Security Management Activities in the Operation and Maintenance of Agora Cloud Real-Time Engagement Platform Worldwide Management across Europe, North America, Asia, Africa, Australia and South America, and relevant R&D, Testing, Operation, Customer Support, Technical Maintenance, Data Processing of Agora Real-Time Engagement Products, Software Components, Systems and Services (e.g., Agora SD-RTN, Real-Time Voice SDK, Real-Time Video SDK, Live Interactive Video/Voice Streaming SDK, Real-Time Recording SDK, Real-Time Messaging, SDK Agora Chat SDK, Agora Analytics and other Real-Time Core Products, Extension Capabilities and Low-Code Application Platforms), which Empowers Worldwide Customers in use Cases of Online Education, Social, Entertainment, Interactive Gaming, Telehealth, Online Financial Services, Livestreaming E-Commerce, Video Conferencing, Smart Hardware, and Enterprise Solutions. This is in accordance with the Statement of Applicability, Version 2.0

Place and date:
Shanghai, 17 October, 2023

For the issuing office:
DNV - Business Assurance
Suite A, Building 9, No.1591 Hongqiao Road, Changning District, Shanghai 200336, P.R. China
TEL: +86 21 32799000

UKAS
MANAGEMENT
SYSTEMS
0013

MEMBER OF MULTILATERAL
RECOGNITION ARRANGEMENT
IAF

Zhu Hai Ming
Management Representative

Appendix to Certificate

Agora, Inc.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Agora, Inc.	Ugland House, Grand Cayman, KY1-1104, Georgetown, Cayman Islands	Registered Address, No Activity
Agora, Inc.	Building 12, Songhu Road 333, Yangpu, Shanghai, China, 200433	The Information Security Management System Covers the Information Security Management Activities in the Operation and Maintenance of Agora Cloud Real-Time Engagement Platform Worldwide Management across Europe, North America, Asia, Africa, Australia and South America, and relevant R&D, Testing, Operation, Customer Support, Technical Maintenance, Data Processing of Agora Real-Time Engagement Products, Software Components, Systems and Services (e.g., Agora SD-RTN, Real-Time Voice SDK, Real-Time Video SDK, Live Interactive Video/Voice Streaming SDK, Real-Time Recording SDK, Real-Time Messaging SDK, Agora Chat SDK, Agora Analytics and other Real-Time Core Products, Extension Capabilities and Low-Code Application Platforms), which Empowers Worldwide Customers in use Cases of Online Education, Social, Entertainment, Interactive Gaming, Telehealth, Online Financial Services, Livestreaming E-Commerce, Video Conferencing, Smart Hardware, and Enterprise Solutions. This is in accordance with the Statement of Applicability, Version 2.0

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.
ACCREDITED UNIT: DNV Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom.
TEL:+44(0) 203 816 4000. www.dnv.co.uk/assurance

Page 2 of 3

| Agora, Inc. | 2804 Mission College Blvd, Santa Clara, CA 95054, USA | The Information Security Management System Covers the Information Security Management Activities in the Operation and Maintenance of Agora Cloud Real-Time Engagement Platform Worldwide Management across Europe, North America, Asia, Africa, Australia and South America, and relevant R&D, Testing, Operation, Customer Support, Technical Maintenance, Data Processing of Agora Real-Time Engagement Products, Software Components, Systems and Services (e.g., Agora SD-RTN, Real-Time Voice SDK, Real-Time Video SDK, Live Interactive Video/Voice Streaming SDK, Real-Time Recording SDK, Real-Time Messaging SDK, Agora Chat SDK, Agora Analytics and other Real-Time Core Products, Extension Capabilities and Low-Code Application Platforms), which Empowers Worldwide Customers in use Cases of Online Education, Social, Entertainment, Interactive Gaming, Telehealth, Online Financial Services, Livestreaming E-Commerce, Video Conferencing, Smart Hardware, and Enterprise Solutions. This is in accordance with the Statement of Applicability, Version 2.0 |

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Page 3 of 3